

# Self-Luminous Sign Return Policy

## Option #1 - Self-Luminous Replacement Return

Return Cost: \$60.00/sign face\*  
Self-Luminous (Return) → Self-Luminous (New Purchase)

Return ANY expired or unwanted self-luminous sign, regardless of manufacturer, with the purchase of an Evenlite self-luminous sign. This is a one for one exchange. Expired signs must be returned within 90 calendar days of new purchase ship date.

Example: Purchase 10 new self-luminous signs and you may return 10 unwanted self-luminous signs.

## Option #2 - Standard Replacement Return

Return Cost: \$75.00/sign face\*  
Self-Luminous (Return) → Electrical/LED OR Photo-luminescent (New Purchase)

Return ANY expired or unwanted self-luminous sign, regardless of manufacturer, with the purchase of any Evenlite LED or Photoluminescent EXIT sign. This is a one for one exchange. Expired signs must be returned within 90 calendar days of new purchase ship date. Our full line of EXIT signs can be found at: <https://www.evenlite.com/exit-signs/>

Example: Purchase 10 new single-sided signs and you may return 10 unwanted single sided signs.

## Option #3 - Return Only

Return Cost: \$85.00/sign face\*

Evenlite will accept any self-luminous EXIT signs for return, regardless of manufacturer, for the prepaid fee of \$85 per sign face. Shipment of expired signs must be received within 90 days of issued RMA.

*\*Self-luminous signs must be returned to our Canadian facility; there will be a \$50 customs clearance fee associated with each 50 piece shipment. Shipments of more than 50 will be priced accordingly.*

Note: A Return Authorization Number (RMA#) is required for all returns. When ordering replacement signs, terms are NET 30 for established customers.

Please contact Evenlite customer service to arrange for your signs transfer at:

(800) 872-0879  
orders@evenlite.com

